

A photograph of a worker operating a Toyota forklift in a large industrial warehouse. The worker is wearing a blue shirt and safety glasses. The forklift is orange and black, with 'TOYOTA' and '25' visible on its side. The warehouse has a high ceiling with exposed wooden beams and fluorescent lighting. In the background, there are blue storage tanks and a wooden pallet. A semi-transparent blue banner is overlaid on the image, containing the text 'Annual Report 2024' and the 'LibraPort CAMPINAS' logo.

Annual Report

2024

**LibraPort**  
CAMPINAS





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Programa de Conduta e Integridade

# About Libraport

Find out what makes Libraport a standard setter in the logistics sector. In this chapter you will learn the essence of who we are, our history and the commitment that guides us in our search for innovative and efficient solutions.

Explore how our structure, values and expertise turn challenges into opportunities, connecting business and success with excellence and sustainability..



# A message from our CEO



**Bruno Barbosa**  
Chief Executive Officer

“

*In our routine as a company, we are constantly seeking change and learning with the goal of improving our services, offering a healthy workplace environment for our employees and striking a balance between customized solutions and excellence. The year of 2024 was no exception. It was a year in which we faced new challenges, but also achieved new solutions and made new advances in the face of important matters.*

*In this yearbook we present the results that we fought so hard for and managed to achieve over the course of 2024. These are numbers that reinforce our quality and our commitment to our customers. More than that, this report also highlights the value we place on quality in everything we do.*

*Libraport is a company that, above all, is dedicated to solving the challenges our customers are faced with. In addition to the results we achieved, highlighted are two factors that played key roles for our success in 2024 — our employees and our customers.*

*Our employees are responsible for making our routine and our services work, always meeting the specific needs of each customer. They are the ones who believe in our mission and put our values into practice every single day at Libraport. The constant search for learning is present in the routine of all of them, who remain open to the transformations of the logistics market and the technological developments that integrate each of our routines.*

*Our customers are the reason we seek daily transformation. It is through their questions that we are able to create and improve our services and solutions. We thank you for the trust you have placed in us and assure you that the pursuit of excellence and quality is a commitment that Libraport reaffirms with you every day.*

*I invite everyone to dive into the Libraport universe and get to know not only our solutions, but also the results that come from our unique way of operating in the market. For 2025, we wish for a promising future, with new challenges that will bring us more learning, new technologies and innovative visions. We are ready to explore the horizons still existing in our industry and continue to evolve.*

*Follow our journey through 2024 in this report and we invite you to join us in 2025, so that together we can write the chapters of our future and continue to build our history and legacy, side by side with our customers and employees.*

”



# 2024 management

Over this past year, the management at Libraport was focused on overcoming challenges, identifying opportunities and establishing guidelines to drive continuous growth and excellence across all areas of our operation.

With engaged and strategic-minded leaders, we continued to improve processes, strengthen our presence on the market and ensure that every decision reflects our commitment to innovation, efficiency and sustainability.



**Rafael Balau**  
Head of Administration & Finance

As Head of Administration & Finance, Rafael Balau leads the IT, Legal and Controllershship departments, ensuring solid finances and innovation. With a focus on strategic management, Balau makes sure the company operates with efficiency, innovation and is strategically aligned with market demands.



**Anselmo Lima**  
Manager of Operations

At the helm of Libraport's operations, Lima manages the Customs, Planning, Maintenance, Transportation and Security departments, ensuring efficient activities and the delivery of high-performance services to customers and partners.



**Luciana Oliveira**  
Head of Commercial

At the helm of the Strategic Marketing, Sales and Customer Relations teams, Oliveira leads initiatives that strengthen the Libraport brand on the market and boost the expansion of our customer portfolio, always with a focus on excellence and innovation.



**Clayton Rodrigues**  
Manager of Governance & Enterprise Relations

Responsible for Governance and Enterprise Relations, Rodrigues works to ensure customs compliance, certification in the AEO Program and strategic connections with the market and public agencies such as the Internal Revenue Service, MAPA and ANVISA.



**Elisandra Spessoto**  
Manager of People & Management

Leading the People & Management and QHSE departments, Spessoto coordinates actions to develop the skills of Libraport employees, promoting an organizational culture that values professional growth, engagement and excellence.



# About us

## Mission

Offer integrated, customized, efficient and sustainable logistics solutions for foreign trade flows.

Cultivate trusting relationships with customers and partners, and get to know their businesses to, using logistics intelligence, develop solutions capable of producing "Good Growth."

## Values

[Ethics](#)

[Entrepreneurship](#)

[Diversity](#)

[Excellence](#)

[Innovation](#)

[Passion](#)



## Vision

We are passionate about the idea of growing together with all those we have a relationship with.

We believe in growth that is in harmony with the environment, that values life and people and that also improves society.

This is how we want to create, innovate and make a difference in all the industries in which we operate.



# Attributes

## Value Creation

We impact the development of the country, offering differentiated solutions, adapting to the needs of our customers and providing positive experiences with the quality of our deliveries and ownership mindset.

## Credibility

We are the result of our daily efforts, based on ethics, transparency, assertive communication and integrity in our relationships and partnerships.

## Collaboration

We believe in the synergy between our teams and in the cooperation with customers, partners and agencies to foster development across the entire business chain.

## Respect

We don't judge! We promote a welcoming and opportunity-rich environment that learns from mistakes and successes, committed to respecting differences, turning them into competitive advantages.

## Consistency

We make assertive decisions, acting with operational efficiency and ethics, and putting resources to better use, ensuring the continuity of our business.

## #PassionToServe

Providing a service of excellence, with a desire to improve every day, adapting to changes on the market and focusing on meeting the needs of our customers.

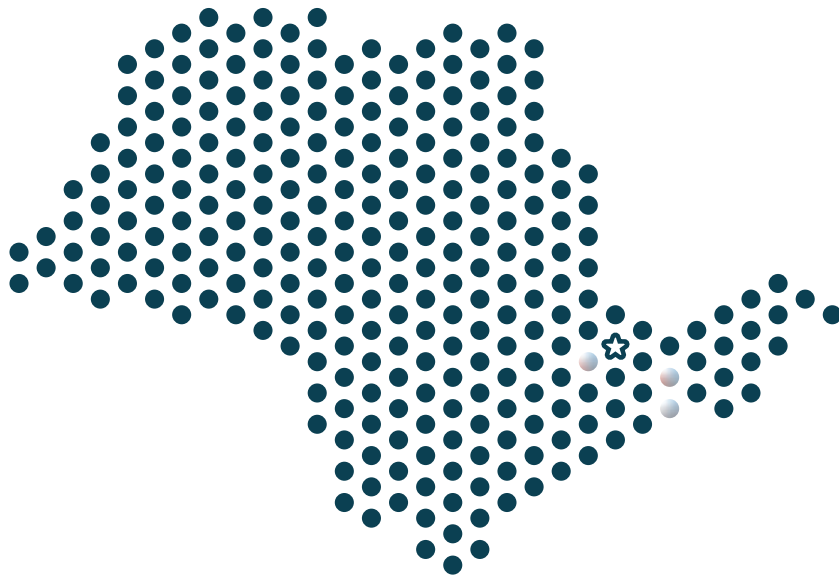
## Innovation

We undertook to set the standard for the market, with the best practices, certifications and technology, with a view to developing and offering customized solutions that ensure process efficiency.





# Location



Libraport Campinas is strategically located in one of the largest industrial hubs in Brazil, near major international airports: Viracopos and Guarulhos. This privileged location offers a quick and efficient connection between the country's main logistics corridors and global markets.

★ Libraport

● Primary Zones



## 30 km

Viracopos International  
Airport



## 130 km

Guarulhos International  
Airport



## 200 km

Port of Santos



Programa de Conduta e Integridade

# Business Areas

Libraport stands out due to its ability to offer customized logistics solutions that meet the specific needs of each customer.

Our structure and expertise allow us to operate efficiently on several areas, ensuring consistent and reliable results.





## Bonded Warehouse

With more than 90,000 square meters of bonded area, four fully-equipped warehouses and large yards, our structure sets the standards on the market. We serve different segments, including temperature-controlled cargo and chemicals, ensuring efficiency, safety and compliance in every operation.



## Accessory Services

Our accessory services add value to the logistics chain, optimizing time and costs. These include labeling, inspection, import sorting, assembling kits, among others, always with a focus on agility and quality.



## Libraport VMI

Vendor Managed Inventory (VMI) is a strategic solution for importers and exporters who require flexibility in inventory management. We allow goods to be stored and made available in Brazil without the need for immediate nationalization, ensuring better cash flow and options such as split nationalization and re-exporting.



## Torre de Controle

Our Control Tower supervises specific goods from their arrival at Libraport to their storage, ensuring real-time monitoring. Linked to our Customer Relations (CR), the Control Tower also serves to bridge communication, promoting greater integration and transparency with our partners.

# Business Areas





## Business Areas

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### Libra Express Airports

Our AEO-certified DTA road transportation service avoids high charges and operational delays, connecting ports and airports efficiently.



### Libra Express Door Delivery

Launched in 2023, Door Delivery offers split delivery of nationalized cargo directly to customers' plants, integrating the entire logistics chain.



### Libra Express Exporting

With the DAT mode, we facilitate the transportation of cargo cleared for export, connecting global markets quickly and safely.



### General Warehouse

With 16,000 cubic meters of additional capacity, the General Warehouse was opened to meet the growing demand for storage. We offer specialized services such as sorting, picking, labeling and kit assembly, adapting solutions to each customer.



### Corridor All-In

Libraport's All-In Corridor unifies all stages of the cargo import and removal process, providing a complete and integrated experience. From docking at the Port of Santos to storage in our bonded warehouse, the service ensures agility and efficiency all at a competitive price.



## Warehouse 1

From day one of operations, Warehouse 1 became one of Libraport's most versatile spaces. Featuring a complete and adaptable structure, this warehouse can handle a variety of demands, from small shipments to large-volume cargo.

In addition, Warehouse 1 is equipped with a safe to store high added-value goods as well as a separate area intended for exports, ensuring safety and efficiency each and every step along the way.



4.744pp



4.200m<sup>2</sup>



## Warehouse 2

Warehouse 2 sets the standard for storage of products that require strict temperature control. ANVISA-certified, it offers all the safety and quality required to handle items that are essential to human and animal health and wellbeing.

In this specialized space, we store medications, medical supplies, cosmetics, food and controlled substances. Each operation is conducted with maximum efficiency, reinforcing Libraport's commitment to logistics solutions that combine precision, reliability and innovation.



5.193pp



8.400m<sup>2</sup>





# Armazém 3

## Warehouse 3

Warehouse 3 specializes in storing chemical cargo and operations geared towards the automotive industry. Featuring waterproof flooring and containment barriers, this space was designed to guarantee safety and compliance when handling chemicals.

It also has a dedicated infrastructure for sorting and picking automotive products, offering efficiency and quality at every stage. Warehouse 3 exemplifies Libraport's commitment to meeting specific demands using safe and innovative logistics solutions.



5.880pp



5.000m<sup>2</sup>



## Warehouse 4

Opened in 2014, Warehouse 4 has a 100% verticalized structure that is ready to meet the needs of the high-tech segment. With an area dedicated to part inspection and testing, it offers specific, high-quality solutions.

Additionally, available in Warehouse 04 is a dedicated private area where health surveillance inspections are conducted to validate animal products intended for human consumption. We are pioneers in offering this feature in a secondary zone, reinforcing our commitment to innovation and logistics excellence.



14.019pp



10.000m<sup>2</sup>



# General Warehouse



1.200pp



16.000m<sup>3</sup>

Introduced in 2023 as one of Libraport's flagship developments, the General Warehouse was designed to expand our operational capacity and meet the growing demand for diversified storage.

Kept in it is a wide variety of cargoes from third parties, with full safety and efficiency.

Strategically located near major hubs and airports in the state of São Paulo, the General Warehouse provides agility in the transfer of goods, connecting businesses with markets quickly and reliably.





# Results and Performance

In 2024, Libraport solidified its position as the standard for customized logistics solutions, reaching new milestones that reflect our commitment to efficiency, innovation and excellence.



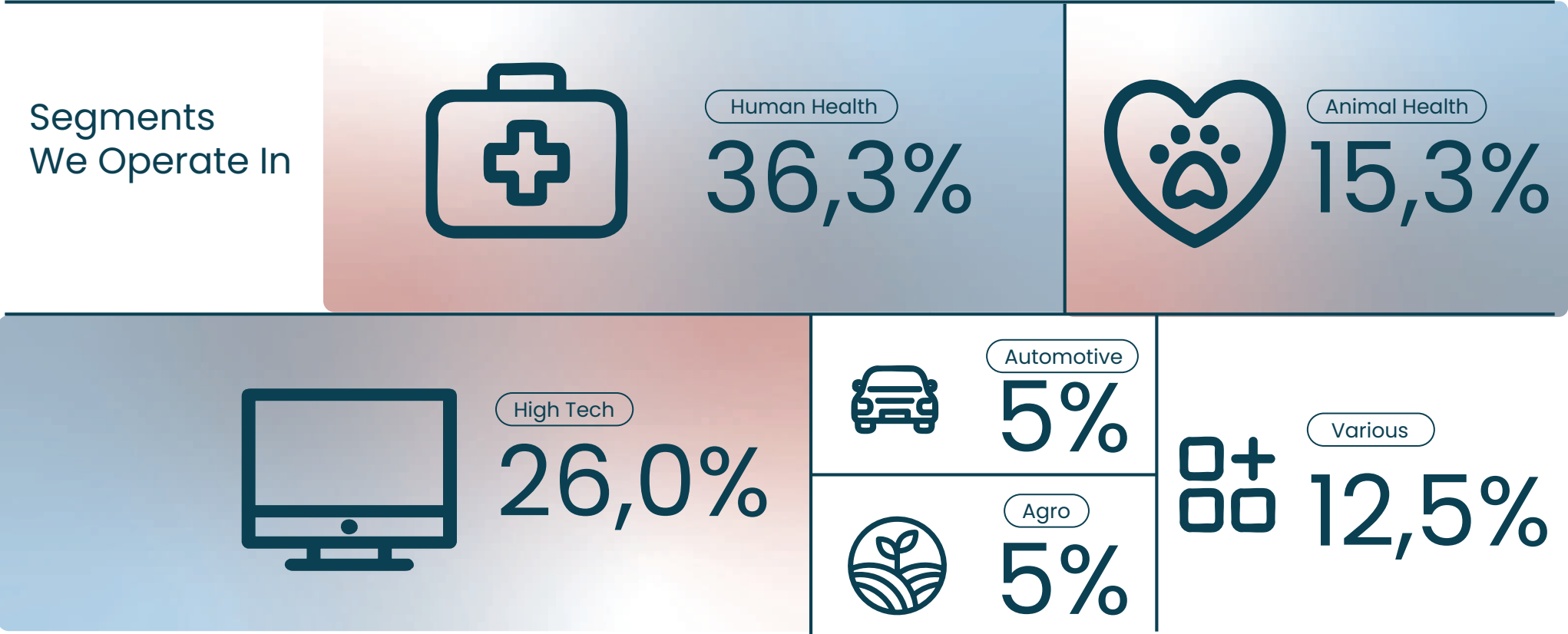
# Commercial

Our commercial strategy is focused on serving highly specialized segments, ensuring diversity and adaptation to market needs. In 2024, we expanded our operations in the human and animal health, high-tech, chemical and food sectors, reinforcing our commitment to sustainable growth and in line with global trends.

“ Libraport’s commercial performance in 2024 reinforced our commitment to innovation, resilience and excellence in the logistics sector. We expanded our operations in strategic segments, strengthening our position as the market standard. Significant growth in the Animal Health sector and consolidation in Human Health and High Technology demonstrate our capacity to adapt to market needs.

Luciana Oliveira  
Head of Commercial

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## Commercial

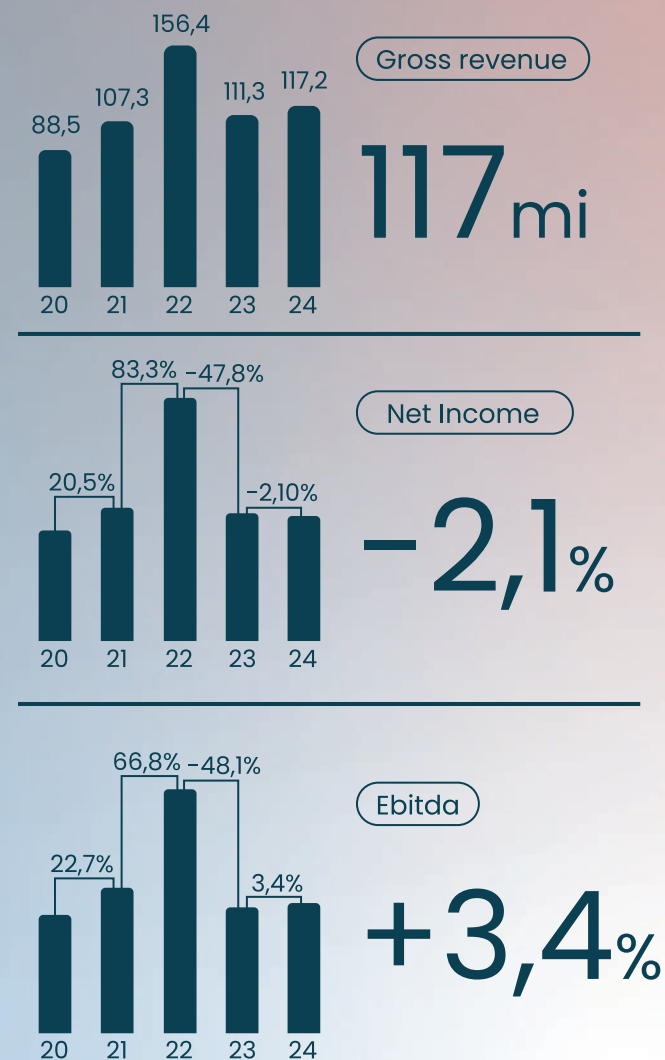
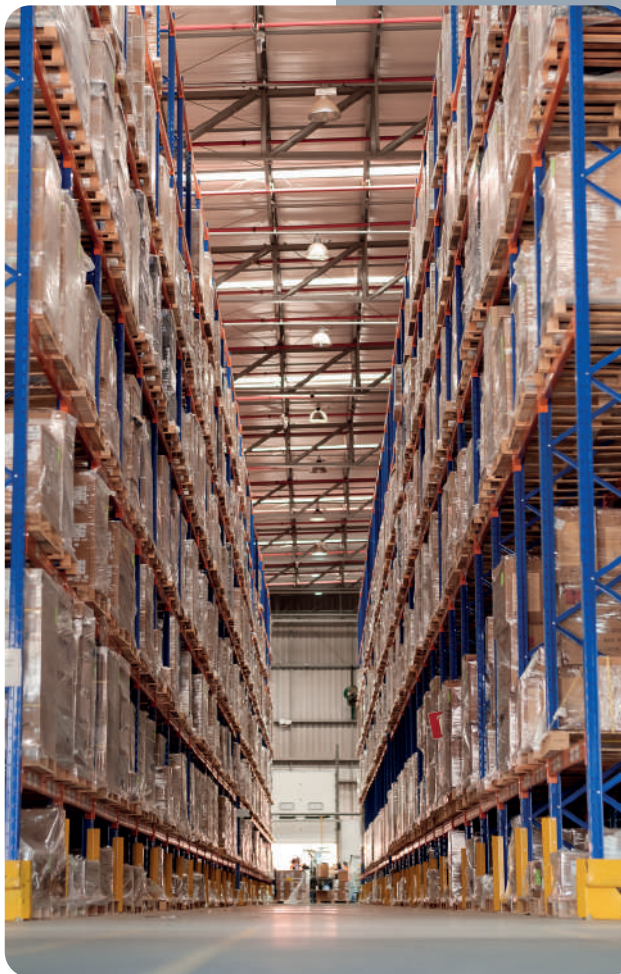
At Libraport, our team's innovation, resilience and dedication drive growth and excellence. Over the past year, we achieved significant milestones, strengthening our presence on the market and solidifying our position as the company that sets the standard in the sector.

The numbers on this page tell more than just financial results — they reflect the commitment of a team that believes in the transformative potential of working together and building solid relationships with customers and partners.

This year we had important milestones at Libraport:



+90% Market Share in Animal Health in the state of São Paulo

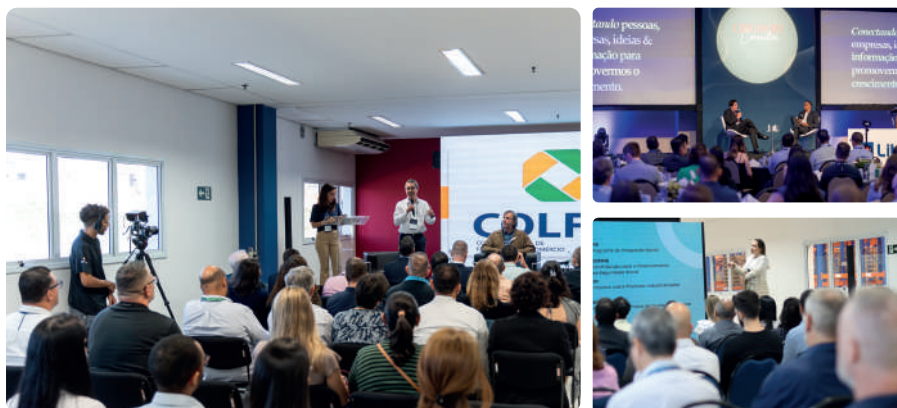


*\*Source: Comex Stat based on cargo intake for 2024.*

# Libraport Connection

In 2024, we continued our mission of strengthening long-lasting connections with customers and partners. Libraport Connection established itself as an essential tool for exchanging experiences and strengthening the sector.

More than connecting people, our purpose is also to promote learning and stimulate relevant discussions about our market. To this end, we brought speakers to have and mediate discussions about a variety of topics, always focused on the challenges and opportunities of our sector. These exchanges not only provided knowledge, but also valuable insights into how to deal with the changes in Brazilian foreign trade in 2024.



We connected  
**2,000** people

“

*Libraport Connection is more than an event — it's a strategic platform for strengthening Customer Focus, bringing together decision-makers from large companies and regulatory agencies. Our commitment goes beyond the exchange of information. We seek to strengthen relationships, boost partnerships and provide valuable insights that directly affect the sector.*

*Each edition is carefully planned to connect leaders, promote constructive dialogue and anticipate trends, reinforcing Libraport's role as an essential link in the logistics and regulatory ecosystem.*

**Luciana Oliveira**  
Head of Commercial

“



## Libraport Connection

In 2024, Libraport Connection reinforced its commitment to promoting strategic discussions on foreign trade. We brought in experts to discuss high-impact issues such as the tax reform and DUIMP, preparing our customers and partners for the changes in the sector.

### Tax Reform

Opening the year's agenda, the first Libraport Connection of 2024 brought an in-depth discussion on the impacts of the tax reform on foreign trade. Lawyer and tax expert Vanessa Cardoso, a partner with Sferalaw law firm, gave the talk, providing valuable insights into the tax changes and the challenges that importers and logistics operators will be faced with.

In addition to answering questions about the extinction of tax benefits and the new tax guidelines, the event offered an interactive environment that allowed remote and in-person participants to submit questions and actively participate in the discussion. Broadcast live and with the stream VOD available on our YouTube channel, we reinforced Libraport's commitment to guaranteeing access to quality information for all interested parties.

### COLFAC – DUIMP

In June, Libraport Campinas was honored to host COLFAC VCP, one of the most important meetings for the modernization of customs processes in Brazil. Attending this event were representatives from the Federal Revenue Service, MAPA, ANVISA, IBAMA and SEFAZ to discuss the implementation of the Single Import Declaration (DUIMP).

The lecture given by tax auditor Rodrigo Salles presented the DUIMP implementation schedule and highlighted how this new tool promises to transform import processes, promoting greater agility and transparency. Furthermore, the event discussed updates to Air CCT, new compliance programs for wood packaging and the integration of regulatory agencies into the Single Foreign Trade Portal.

### Royal

We ended 2024 with a special edition of Libraport Connection, held at the Royal Palm Hall, providing an exclusive environment for customers, partners and prospects.

The event featured a lecture by economist Teco Medina, who gave a detailed overview of the economy, presenting trends, challenges and opportunities for 2025. The meeting offered a time for reflection and strategic planning, allowing participants to prepare for the future with valuable insights.

More than just an informational event, this special edition reinforced our commitment to strengthening ties, partnerships and strategic connections. It was a remarkable evening that celebrated a year of achievements and paved the way for new challenges.

# Operational

Libraport's operational efficiency is driven by its ongoing commitment to innovation, process improvement and team development. In 2024, we faced strategic challenges that strengthened our operations, from increased cargo volume to expanded logistics services, always in line with market demands.

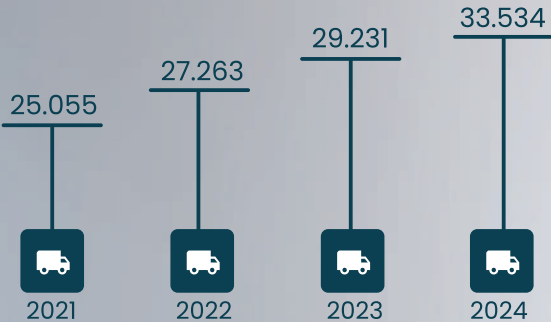
With an operation that handles significant volumes and serves various different segments, we recorded results that solidify our position as a standard setter in the sector. From the number of vehicles that have gone through our units to the volume of bonded cargo, each piece of data reflects the impact of the customized solutions we offer.

Value of cargo handled in the bonded warehouse

\$2,92b

This number reflects the daily efforts of our sales team.

Total vehicles that operated in the unit



Volume of cargo handled at Libraport

665.891 m³

This volume solidifies our company as a strategic partner in the Brazilian logistics chain.



“ In 2024, we reached historic operational milestones, driven by the growing demand and our relentless pursuit of excellence. We handled the largest volume of cargo in Libraport's history, a direct consequence of the efficiency of our operations and the dedication of our team. The strengthening of the Operational Intelligence department has given us greater visibility of processes, allowing for more agile and strategic decisions.

Not only that, we improved our transportation management and staff training, ensuring that each operation was conducted with maximum efficiency and precision. We remain steadfast in our commitment to innovation and continuous improvement, prepared for the challenges and opportunities that lie ahead.

Anselmo Lima  
Manager of Operations

“



# Investments

At Libraport, we believe that investing in infrastructure, technology and innovation is essential to maintaining our operational excellence and meeting the demands of a constantly evolving market. In 2024, we remained committed to continuous improvement, directing resources towards strategic projects that strengthen our ability to deliver consistent and reliable results.

**R\$ 3 million**

Throughout the year, we made significant investments in various areas, including modernizing facilities, improving processes and updating technology. Each initiative was carefully planned to boost the performance of our operations and position Libraport as a company that sets standards in the logistics sector.

“

*Investments in 2024 reaffirmed our commitment to modernization and efficiency. We directed strategic resources towards infrastructure, technology and safety, ensuring faster and safer operations. We continue to evolve to keep Libraport as the company that sets the standard in innovative logistics solutions.*

**Rafael Balau**  
Head of Administration & Finance

”



## Main Investments



Infrastructure

**609k**

Internal floor refurbishment A3 WIFI project – A1, A3 and external areas



Modernization and Technology

**592k**

Purchase of lithium batteries  
Purchase of an electric forklift



Safety and Prevention

**444k**

Loss Prevention

# Innovation

Innovation can be defined as the act of innovating, but at Libraport this concept goes far beyond technological advances or improvements to services.

For us, innovation is present in the daily lives of our employees. They are the ones who, with creativity and dedication, transform the company's routine, making it efficient, dynamic and essential.

## PROGRAM EUREKA

At Libraport, we believe that the best ideas are born from the collaboration and innovative vision of our team. Program Eureka is a space dedicated to recognizing and encouraging improvement suggestions from our employees, driving innovation and excellence in the company's day-to-day operations.

Strategically created to value creativity, originality and proactive behavior, Eureka allows every staff member to actively contribute to improving internal processes, services and initiatives. More than just a channel for suggestions, Eureka strengthens a culture of innovation, promoting an entrepreneurial spirit and the exchange of knowledge between departments.



65   
projects signed up

28   
projects approved



## Innovation

Over the past year, we invested in new products and services that increase the efficiency of our operations and transform our customers' experience. Each innovation is born from our expertise and commitment to excellence, combining technology, operational intelligence and strategic vision to deliver complete and integrated solutions.

One of the major innovations this year was Libraport All-In Corridor, a revolutionary product that simplifies and expedites logistics processes, ensuring greater predictability and efficiency. This along with other initiatives reaffirm our mission to develop solutions that positively impact the entire supply chain.

### All-In Corridor

Innovation is in Libraport's DNA, and 2024 was marked by a major advance in our offering of logistics solutions — the launch of Libraport All-In Corridor. This new solution was developed to optimize and integrate logistics processes, ensuring greater efficiency, predictability and cost savings for our customers.

With All-In Corridor, we have simplified the logistics chain by bringing together into a single service all the stages of cargo removal from the Port of Santos to storage in our bonded warehouse. The model reduces times, additional costs and bureaucracy, making it a strategic differentiator for import operations.



# Commitments

At Libraport, we constantly strive for operational excellence, ensuring that every stage of our process is done with quality, safety and compliance. Our commitment is to provide a reliable and efficient service to our customers and partners, investing in certifications and continuous improvement.



## Recertification

The Center of Excellence for Independent Validators in Pharmaceutical Logistics (CEIV Pharma) seal of approval, issued by IATA (International Air Transport Association), certifies that our operations meet the strictest international criteria for handling and storage of pharmaceutical products. This certification is essential to guarantee the integrity of the logistics chain for medications, ensuring that they are transported and stored under controlled conditions without compromising their efficacy and safety.



## Award

In 2024, we further strengthened our position as a standard setter in the sector. We won 2nd place in the Sindusfarma Award, competing with the primary zones, reaffirming our commitment to the highest quality standards in the pharmaceutical sector. This is the 4th consecutive year we have taken the podium.

## DTA-S

The Simplified Customs Transit Declaration (DTA-S) is a regime that allows imported cargo to move from a primary zone to a secondary zone in manner that is fast and bureaucracy-free. By expanding our routes within this model, we are able to offer even greater efficiency and speed in transporting goods, ensuring an optimized logistics flow for our customers.





# People

Follow the initiatives of the People & Management team and the projects developed throughout 2024 focused on our employees. We invested in the individual development and improvement of each employee and their knowledge, strengthening the foundation that sustains our company.



# People & Management

In addition to our commitment to excellence in our deliveries, we also strive to be a company that promotes the development and growth of our employees, as they are the driving force behind our services. The People & Management team plays an essential role in this process, creating an environment conducive to learning, strengthening our values and ensuring that our pillars are lived out on a daily basis.

## Performance Evaluation

One highlight was the implementation of performance reviews as an important tool for monitoring employee development. Based on these reviews, we will have opportunities to direct careers, spot talents and map out potential successors.



All the care and development we promote within our employees' work routine goes beyond Libraport and extends to their families. It was based on this vision that in 2024 we held the 1st Professional Immersion for Children, dedicated to teenagers aged 15 to 18 who are preparing to enter the job market. Over the course of two days, we covered topics that are key during this transition stage, providing both a theoretical and a practical view of the corporate environment and the place where their parents work.

“ In 2024, we strengthened our commitment to people's development by investing in training, engagement and inclusion. We expanded trainee programs, improved our organizational culture and brought our impact beyond the company, contributing to the community. Each advance reflects our purpose of building an increasingly humane, innovative and future-ready workplace environment.

Elisandra Spessoto  
Manager of People & Management



169 employees

Total active employees

+3,0%



58 women employees

Total number of women in our staff

-1,7%



4.013 hours

Total training hours

+0,1%



193 hours

Total hours of mentoring and coaching for company executives

+43,0%

Percentage compared to 2023



# Building ties



## Libraport Kids

An initiative that brings families closer to employees, providing a special day for children to get to know their parents' work environment. The experience includes educational activities and games, strengthening family bonds and the company's culture.

## Talk to Me

A mental health training program for managers with a view to providing self-knowledge, information and management tools as central pillars, and follow up actions on these topics from the program.

## Libraport Educates

A program to encourage professional training, offering opportunities in vocational, undergraduate, graduate degrees and MBA programs.

★ 13 active scholarships

## Employee of the Quarter

Recognition to employees who show excellence, commitment and innovation on a daily basis. The program values talent and strengthens the culture of high performance within Libraport

★ 12 employees of the quarter

## Chat & Coffee

An open space for dialogue between employees and leaders, encouraging the exchange of ideas, suggestions and feedback. The initiative reinforces transparency and brings the team closer to managers, promoting a more collaborative environment.

## Years of Service

A special celebration for employees who complete years at the company, recognizing their dedication and career at Libraport. A gesture of appreciation for those who contribute to the company's growth over time.

★ 23 congratulated

## Building ties

Each employee brings with them memories, achievements and special moments. To accompany these stages and further enhance this relationship, in 2024 we implemented two new welcoming initiatives.

The Birth Kit was created to celebrate the arrival of a new member of the family, offering a gesture of affection to families expecting a baby.

The Condolences Kit is intended to support and express sympathy to employees facing the loss of a loved one, demonstrating that Libraport is there for them during the most difficult times.

Libraport Trains provides internal and external training activities for technical and behavioral improvement of employees. This action is intended to ensure staff are always up to date and prepared for the challenges of the logistics sector.

We also have the Material Kit, which supports the education of employees' children, providing school supplies for a more structured start to the school year. This initiative reinforces the company's commitment to the wellbeing and development of its own community.

“

*Investing in talent development is an essential commitment for us to build a solid and sustainable future. In 2024, we expanded our initiatives, promoting technical and behavioral training, as well as strengthening our role in education and social inclusion. Each stage of this process reflects our commitment to the professional and personal growth of our employees, preparing them for the challenges of the logistics sector and promoting a culture of continuous learning.*

**Elisandra Spessoto**  
Manager of People & Management

”

## Internship and trainee program

At Libraport, we believe that developing talent is essential to our growth. It was with this vision that in 2023 we created the Internship Program, an investment in new professionals who are acquiring knowledge and looking for opportunities to put theory into practice in the job market.

In 2024, in addition to technical and career development, we promoted monthly meetings with our interns covering topics such as emotional intelligence, time management, creativity, innovation, diversity, racial and gender equality, among others. These initiatives add value not only to professional training, but also to the personal growth of each participant.

As a result of this process, we hired four interns, who are now building their careers and contributing to Libraport's growth. This reflects our commitment to training professionals who are prepared for the challenges of the market and reinforcing a culture of continuous learning.

Based on the success of the program, an adapted version was implemented for our trainees for the same purpose.



We opened our doors to welcome students from local schools and from the Foreign Trade Assistant Social Project, in which Libraport played an active role by promoting closer ties and knowledge about our business and career possibilities.





# Relationship

With 24 years of history, we have spent more than two decades building relationships and offering innovative solutions for the foreign trade market. In this space, we present the evidence and actions developed throughout 2024. These are the initiatives that reinforce our commitment to sustainability and corporate responsibility. Our impact begins with the environment, expands to various areas of society and is strengthened through governance practices, always focused on contributing to a more sustainable and conscious future.



# Sustainability

Our commitment to sustainability and environmental responsibility is an essential pillar at Libraport. In 2024, we consolidated strategic initiatives to reduce our impact on the environment, strengthen our culture of operational excellence and ensure that our operations are in line with the highest environmental standards.

## Our results



### Clean and Sustainable Energy

We ensured the use of certified renewable energy (I-REC), resulting in the environmental equivalent of 805 trees planted and the neutralization of 131,198 metric tons of CO<sub>2</sub>.



### Waste Management

We recycled 103,980 metric tons of waste, significantly reducing our environmental impact and reinforcing our commitment to responsible waste management.



### Smart Water Management

We used 3,466 cubic meters of water from a renewable source (deep tube well), ensuring a sustainable use of this resource. In addition, our rainwater collection and reuse system in Warehouse 4 allowed us to reuse 20 cubic meters of water.



# Sustainability

In 2024, we reinforced our commitment to sustainability and operational efficiency through strategic initiatives that align our operations with the highest environmental standards. One significant advance was the replacement of all mercury vapor light bulbs with LED lamps to reduce energy consumption and strengthen our energy efficiency policy.

Furthermore, we made progress in implementing our ESG Policy, setting targets and commitments for 2030 and 2050 to ensure a positive and continuous environmental impact in our activities.

As part of our efforts, we held SIPATMAQ – Internal Week for Accident Prevention, Environment and Quality, a strategic event intended to raise awareness and engage employees in sustainable and safety practices.

We believe that building a more sustainable future starts with consistent and measurable actions, ensuring that our operations are aligned with environmental preservation and responsible development. Over

“

*Over this period we focused our efforts on improving our operational practices and aligning our actions with the highest environmental standards. We implemented measures that significantly reduce our environmental impact, always with a focus on responsible resource management, reducing carbon emissions and efficient waste management.*

”

**Emerson Silva**  
Coordinator of QHSE

## Our goals



### Reducing Greenhouse Gas (GHG) emissions

- Reduce 50% by 2030;
- Reduce 70% by 2050.



### Renewable Energy Source

- Maintain 100% of energy consumption from certified renewable sources.



### Solid and Liquid Waste Management

- Achieve sustainable disposal of 70% of the waste generated in the organization by 2030;
- Achieve sustainable disposal of 90% of the waste generated in the organization by 2050.

# Quality

## 4

### Certification Audits

Ao longo do ano, passamos por 4 auditorias certificadoras, incluindo IATA, ISO, SMETA, CBPA e ECOVADIS, reafirmando nosso compromisso com qualidade, saúde, segurança, controle sanitário e meio ambiente.

The pursuit of excellence in quality is an ongoing commitment at Libraport. In 2024, we continued to strengthen our operations through audits, certifications and training, ensuring compliance with the highest regulatory and market standards.

Our commitment to regulatory compliance has been reinforced through audits of legal requirements, ensuring compliance with the regulations applicable to Libraport Campinas, as well as supplier qualification audits, guaranteeing that our critical partners meet the same high standards of quality, safety and sanitary control.

Lastly, we invested in our internal auditors, providing training to broaden their technical expertise and further strengthen our quality culture.

Each audit, certification and improvement action reaffirms our commitment to maintaining Libraport as a standard setter in the sector, ensuring safe, efficient operations and compliance with the highest market standards

## 5

### Customer Audits

Realizamos também 5 auditorias de clientes, com foco nos setores de Fármacos, Saúde Animal e Saúde Humana, assegurando a excelência dos processos e reforçando a confiança dos nossos parceiros.

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*Maintaining quality in everything we do is a fundamental pillar of our company. In 2024, despite the challenges, we managed to maintain the high level of demand and deliver quality solutions to all demands. The seals and certificates we have earned are proof of our commitment to this pillar in all our actions*

Emerson Silva  
Coordinator of QHSE

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## 2

### Internal Audits

Além disso, conduzimos 2 auditorias internas estratégicas: uma autoinspeção voltada para a conformidade operacional e regulatória da ANVISA e a avaliação das ISO 9001 e ISO 14001, garantindo nosso alinhamento com as melhores práticas ambientais e de qualidade.



# Community

At Libraport, we believe that our impact goes beyond logistics operations. Our commitment to the community translates into concrete actions that strengthen ties, create opportunities and promote a more inclusive and sustainable future. In 2024, we expanded our social initiatives, investing in programs that transform lives. Donations, professional training, encouraging education and supporting social causes were some of the areas we embraced to reinforce our role as an agent of transformation.

## Charitable Christmas



containing 1 ball, 1 modeling clay and 1 soap bubble each. Delivered to CEI students at



Distributed at CEIs and Instituto Saber Social

We also delivered another 40 different toys to Instituto Saber Social.

Em 2024, mantivemos nossa tradição e compromisso com a comunidade local, promovendo mais uma edição da campanha de arrecadação de brinquedos para o Natal Solidário. Nesta edição, conseguimos beneficiar crianças de bairros próximos à empresa, proporcionando momentos especiais e criando memórias especiais para essas famílias.

Além do impacto social, essa iniciativa fortalece o desenvolvimento pessoal dos nossos colaboradores, incentivando valores como solidariedade e empatia. Esse crescimento reflete na rotina da empresa, promovendo um ambiente mais colaborativo e fortalecendo os laços tanto com a sociedade quanto entre nossos próprios times.

## Income Tax Pass-through

R\$ **93,5 mil**  
3% do imposto

*Instituto Saber Social, Centro Boldrini  
and Grupo Primavera*

We believe in transparency and in the importance of these organizations in the responsible allocation of resources.

Actions like this reinforce that our purpose is not limited to delivering services, but also to creating positive impact in the spaces where we operate. Our social commitment extends to the communities of Campinas, strengthening ties and contributing to a more sustainable and supportive future.

\*Pass-through allowed based on Law 9249/95 Article 13 Paragraph 2 III a) b) c), and Law 13019/2014 Article 84 a) b), and the Culture Incentive Act - Law 8313 Article 18.

## Community

### Student visit

Integration with the community is one of the pillars that strengthen our experience and social impact. More than promoting actions, we seek to build a close and meaningful relationship with this audience.

In 2024, we continued our project that invites vocational schools, NGOs and social projects to visit our facilities. This initiative allows children and young people to get to know our company up close, understand the functions of our service and experience their first contact with a business environment.

In addition to inspiring these visitors, the exchange of experiences also provides new insights for our employees, driving innovative ideas and reinforcing Libraport's commitment to society.

### Marrow Donation

Expanding our social commitment beyond our local community, we joined forces to impact an even wider audience. In partnership with Instituto Böllhoff, we promoted an internal campaign to encourage the registration of bone marrow donors, raising awareness and engagement in an essential cause.

Our aim is to bring discussions about social challenges into the company, which, with the charity and commitment of our employees, can be transformed into action. As a result of this initiative, we were able to involve 25 employees, who are now part of the donor bank and are willing to contribute to saving lives in the future.

This is just the start of this partnership, which reinforces our commitment to making a difference and having a positive impact on society.



### Forklift operator course

Following our commitment to development, knowledge and innovation, in 2024 we sponsored the training of the first class of women forklift operators, an important milestone for inclusion in the sector.

The highlight of this initiative was that the class was 100% made up of women, including Libraport employees and residents of the local community. This project not only promoted professional training, but also reinforced our commitment to diversity and expanding opportunities in the job market.



# Safety

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*Throughout the year, we kept and implemented sound occupational safety actions to reinforce our commitment to the well-being and protection of our staff.*

*These initiatives not only address regulations, but also strengthen our culture of safety, ensuring a healthy and productive environment. For Libraport, workplace safety is not just a priority — it is a fundamental value that guides us on a daily basis.*

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Emerson Silva  
Coordinator of QHSE

Safety is an essential value for Libraport. Our daily commitment is to guarantee a safe and healthy work environment for all employees, reinforcing awareness of best practices that promote wellbeing and integrity in the workplace.

## Safety Tours

Safety inspections at Libraport, called safety tours, are fundamental to ensuring that potential risks at our facilities are identified and resolved. These actions allow us to assess conditions that could affect the integrity of employees and to continuously improve our safety processes.

## Keeping An Eye Out For Risks

Our risk identification program includes initiatives aimed at reducing the number of incidents and at maintaining a safe work environment for everyone.

## Behavioral Remarks

Leadership plays a crucial role in strengthening safety at work. Through Behavioral Remarks, we seek to recognize and encourage best practices adopted by employees on a daily basis, promoting an increasingly solid safety culture.

# Safety

Safety is a priority in our routine to ensure the protection of every person who visits our facilities. Accordingly, we constantly carry out preventive actions and initiatives that reinforce awareness and safety in the workplace.

In 2024, we conducted 50 workplace safety and environmental onboarding activities with new employees, partners and service providers, reinforcing our commitment to a safe and sustainable environment.



For in-house employees, safety is a topic that is part of their daily routine, through continuous training and awareness-raising activities. Our talks cover everything from the importance of refresher training to specific training on safety requirements in operations, ensuring that everyone is aligned with the best practices for a safer and more responsible workplace environment.

28

/year

Behavioral remarks

19

/year

De olho no risco

11

/year

Safety tours

947

Days without lost-time accidents

1.602

Days without no lost-time accidents



# Governance

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Corporate governance is one of the pillars that support Libraport's operations. Our principles guide all spheres of the business, ensuring transparency, ethics and a commitment to regulatory compliance.

## Conduct and Integrity Program

Our Integrated Management System (IMS) establishes clear guidelines on the values that guide the company. Through this program, we reinforce the importance of ethical conduct and integrity in business, promoting a safe and responsible environment.

## Ombudsman's Office

Libraport maintains active ombudsman channels to strengthen the culture of ethics, anti-corruption and wellbeing in the workplace. All processes strictly adhere to legal standards and provide a safe space for internal communication.

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*Corporate governance is the basis of our work at Libraport. In 2024, we reinforced our commitment to transparency, ethics and compliance, ensuring safer processes that are in line with the best market practices.*

**Clayton Rodrigues**  
Manager of Governance & Enterprise Relations

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## Quality, Safety and Environmental Policy

A part of our IMS, this policy defines procedures and guidelines to guarantee compliance with legal requirements, ensuring the continuous improvement of processes and a commitment to sustainability and operational safety.

## Commitment to Transparency

Libraport's governance is not just a set of rules, but an ongoing commitment to excellence, integrity and sustainable development. We believe that best practices strengthen the trust of our employees, customers and partners, promoting a solid and responsible future.

## Governance

### Privacy and Data Security

At Libraport, information security and data privacy are key priorities. In a scenario where technology is constantly evolving, we have adopted robust practices to protect the information of our customers, employees and partners, guaranteeing compliance with the General Data Protection Act.

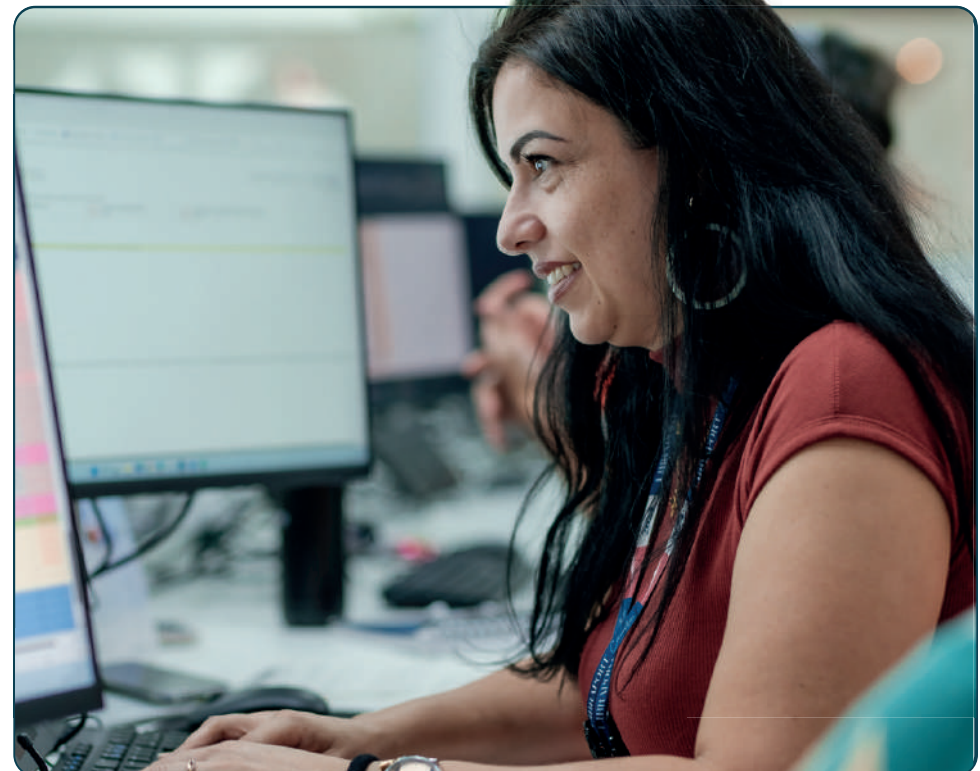
Our commitment to privacy goes beyond regulatory compliance — we seek transparency and reliability in all our operations. We continue to strengthen our data governance, ensuring that all information is processed with integrity and confidentiality, thus reinforcing the trust of those who are part of our ecosystem.

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*In 2024, we improved our data inventory and intensified employee training through strategic training. This was intended to reinforce our understanding of how to process sensitive data and strengthen our culture of information security, ensuring the adoption of best practices and the implementation of effective contingency plans.*

Simone Higa  
Legal Coordinator

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# Enterprise Relations



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*Our commitment to strengthening enterprise relations was intensified in 2024, establishing Libraport as a key link between the private sector and regulatory agencies. Participation in strategic events reaffirm our active role in modernizing foreign trade. We remain committed to promoting a more agile, secure and innovative logistics environment, strengthening partnerships and driving positive change for the entire sector.*

Clayton Rodrigues  
Manager of Governance &  
Enterprise Relations

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## Support for MAPA: Structuring and Expanding the Team

Strengthening our partnership with the Ministry of Agriculture and Livestock (MAPA) and improving our processes, we have expanded our support team for the agency. By hiring a dedicated employee for administrative support for MAPA and a veterinarian, we have ensured greater quality, control and fluidity in inspection operations and how we handle animal and plant products.

## Presence at WCO: Innovation and Technology in Foreign Trade

Libraport was present at the largest event of the World Customs Organization (WCO), the World Customs Organization's Technology Conference & Exhibition 2024, held in Rio de Janeiro. The event discussed how innovation and technology can improve the work of global customs, ensuring trade facilitation, society protection and efficient revenue collection, always with an eye on digital transformation.

## Enterprise Relations

### Connecting the Market and Regulations

Our year-end event, Libraport Connection, had an important milestone with the participation of MAPA managers. This presence reinforced the event's main objective: To bring customers, partners and regulatory authorities closer together, promoting a space for strategic dialogue and the exchange of knowledge about the sector's challenges and opportunities.



### Seminar OEA Procomex

Libraport represented bonded warehouses from all over Brazil at the 10th International OAS Seminar, taking part in the Consultative Forum Panel moderated by the Brazilian Federal Revenue Service. Our presence, through Analyst Dmitra Kelly Borachini, reaffirmed our commitment to improving customs practices and facilitating foreign trade.



Libraport continues to expand its activities in strategic forums, contributing to more agile, secure and innovative foreign trade. We believe that dialogue with regulatory bodies, industry entities and strategic partners is fundamental to driving new opportunities and strengthening the Brazilian logistics environment.



The background is a dark blue gradient. On the left, there is a large, light blue, semi-transparent geometric shape that resembles a stylized 'P' or a combination of a rectangle and a circle. This shape is composed of several overlapping layers, creating a sense of depth. The word 'Future' is written in a large, white, sans-serif font, positioned to the right of the main geometric shape.

# Future

We have grown, changed and evolved. But this journey is far from being over. Our commitment to constant progress propels us to look to the future with determination and strategy. In this chapter you will learn what we have in mind for our next steps. We know that changes in our industry are constant and challenging, requiring preparation and strategic vision.



*As a company, our commitment is to offer services that fully meet the needs of the market, always with the excellence that defines us. In 2024, we directed our efforts towards understanding the new demands of the sector and, based on this active listening, we developed innovative and useful solutions for our customers. Each new service and improvement implemented was designed not only to meet but also to anticipate the needs of foreign trade, reinforcing our role as logistics facilitators and strategic partners.*

*However, innovation goes beyond creating new services. It requires growth, adaptation and a watchful eye to changes in the sector. That is exactly what we aimed for throughout 2024: To continually evolve while maintaining our values and attributes, which include quality and reliability. We have maintained our operational excellence, ensuring that all cargo passing through Libraport is received, stored and shipped with the utmost care, safety and efficiency, and this has been done by our team of employees.*

*This ongoing commitment has led us to another year of achievements and recognition, reflected in the certifications obtained and the strengthening of our reputation in the market. These certifications are not just seals of quality, but actual proof that our processes, structure and team are aligned with the highest standards of excellence. In addition, they reinforce the preparation and qualification of our employees, who are constantly improving to ensure ever more efficient, reliable and innovative services. Our excellence has not stopped there. We continue to seek knowledge and growth.*

*For 2025, we will continue with the same determination and purpose: To constantly evolve, expand our portfolio of solutions and continue to set the standards in the sector. This year, we will invest even more in technology, looking for processes that optimize our services, increasing operational efficiency and offering more agile and personalized services to our customers.*

*Another key point for 2025 will be to strengthen relations with our employees. We believe that building solid partnerships and communicating effectively with our team will be key to our long-term success. That is why we will be expanding in-house communication channels, reinforcing transparency and culture at Libraport.*

*We know that the market is in constant transformation. Changes will come and new challenges will arise. Yet one thing remains certain: Libraport will continue to grow, innovate and solidify its position as a company that makes a difference in foreign trade. Our outlook for 2025 is one of confidence and determination. We know we are ready for new challenges, new opportunities and a future of even greater excellence and innovation.*

## The future of our business





**#PaixãoEmServir**







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